



# Warranty Certificate

Imrali Inventions Ltd warrants to the original purchaser ("Purchaser") that the Instrument ("Instrument") will be free from defects in materials and workmanship for a period of three (3) years from the date of delivery. Imrali Inventions Ltd agrees, as its sole responsibility under this limited warranty, and upon prompt notice of a defect, to repair, replace or credit the purchase price, at its discretion, any Instrument discovered to be defective within the warranty period.

Return of Instrument: if the purchaser would like to return the instrument, Imrali Inventions Ltd or local distributor will refund the Purchaser full amount if the instrument is returned in its original condition within 14 days of purchase. After 14 days, Imrali Inventions Ltd will only repair, send out replacement parts or replace the instrument for up to three years and no credit will be issued. Imrali Inventions Ltd may not accept any returned instrument that was used in HIV or other infectious disease labs.

This warranty does not include repair, replacement, or refund necessitated by accident, abuse, neglect, misuse, unauthorized repair, or modification of the Instrument. The warranty will be voided if the instrument is disassembled or a customer attempted to repair the instrument. In the event that Imrali Inventions Ltd determines that the Instrument is in need of repair and not replacement, this Standard Warranty includes replacement parts and labor for the Instrument. This Standard Warranty does not include shipment of the Instrument to and from service location or travel cost of service engineer, the costs of which shall be borne by the Purchaser. **This Warranty and the remedies set forth herein are exclusive and in lieu of all other express or implied warranties (including implied warranties of merchantability, fitness for a particular purpose and non-infringement), and no other warranties shall be binding upon Imrali Inventions Ltd. In no event shall Imrali Inventions Ltd be liable for any special, incidental or consequential damages resulting from the use or malfunction of this Instrument or the system with which it is used, even if such damages could be anticipated by Imrali Inventions Ltd.** To obtain service or more information during or after the warranty period, contact Imrali Inventions Ltd for further instruction at [info@imraliinventions.co.uk](mailto:info@imraliinventions.co.uk)

## OUT OF WARRANTY SERVICE

Contact your supplier or Imrali Inventions Ltd at [info@imraliinventions.co.uk](mailto:info@imraliinventions.co.uk) Repair service, if needed, will be billed depending on the parts replaced and labor hours needed to repair your instrument. You will be billed for shipment of the instrument to the recommended service facility.



Please ensure to register your iWash® at [www.imraliinventions.com](http://www.imraliinventions.com) or email us from our website using 'contact us' link within one week of receiving your instrument in order to activate your warranty. ***Failing to do this will void your warranty*** due to our inability to identify the eligible customer if they wish to contact us in the future. Many thanks.

*2021 Imrali Inventions Ltd. All rights reserved. For research use only. Not intended for any animal or human therapeutic or diagnostic use. Not to be used in domestic houses and near pets.*

A handwritten signature in black ink, appearing to read 'Ahmet Imrali'.

Ahmet Imrali, CEO and Chief inventor, **Imrali Inventions Ltd**